

IMAGINE FLOAT

WELLNESS BOUTIQUE • AVON, CT

Imagine Float is seeking looking a smart, driven and compassionate **Lead Front Desk Associate** to join our team and share our passion for health. If you have an entrepreneurial spirit with a passion for helping people look and feel their best, we want to meet you.

As Imagine Float's Lead Front Desk Associate, you'll introduce and educate clients and potential clients to our state-of-the-art healing therapies regarding their endless benefits for physical AND mental well-being.

Imagine Float's Lead Front Desk Associate's Role

- Store operations including greeting customers, answering calls, giving tours, using our point-of-sale system to check out customers, light cleaning
- Ability to follow our sales process to sell the memberships, packages and build customer loyalty
- The right candidate must like talking, but more important, love listening to all new clients, established clients, and prospective clients
- The right candidate can turn every incident of client criticism to a story of great customer service
- Special projects, for example, increasing utilization of our loyalty rewards program; creating value added packages; developing educational materials for new and existing staff
- Creating process improvements alongside owner, implementing them and training peers as to "how to"

Qualities You Need to Succeed as Imagine Float's Lead Front Desk Associate

- A college degree in business/marketing is preferred but not required
- Sales experience, preferred
- Exceptionally good grammar and spelling skills
- Attention to detail a necessary

- Ability to problem solve, sometimes creatively
- Identify improvements
- Demonstrate leadership qualities
- Excellent verbal and written communication
- Highest standards of integrity, ethics and authenticity
- You have a passion for helping people achieve physical AND mental well-being with the highest safety standards
- Available nights and weekends

The above skills and experience are ideal, however, feel free to apply even if you do not have experience in all facets as long as you have desire to acquire new skills

Benefits of Joining Imagine Float Team

- \$16 per hour
- ~33 hours week
- (5) 6.5 hour Front Desk Shifts
- Wednesday - Monday
- Afternoon Shifts 2:30pm - 9pm
- Morning Shifts 8:30am - 2:30pm
- 401(k) Plan Eligible after 1 year
- Limited monthly complimentary access to Imagine Float's core wellness services
- Knowledge that you're making a positive impact on people's lives every day

About Us

Imagine Float is an award-winning and fast-growing wellness center looking for smart, driven and compassionate people to join our team and share our passion for health. We work hard to ensure that we provide an exceptionally great atmosphere - for our staff and our guests - in an environment that supports physical and mental health. Our team members also get to meet new people and engage in inspiring conversations with our guests. Our success is dependent on our team on the service we provide to our clients. We invest in the development of our team and make sure our staff is thoroughly trained and certified (when applicable) in the main services they are responsible for.